**Joshua Rennell**

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**Awards & Accomplishments**

* **Certification: Salesforce Certified Administrator - ADM 201**
* Selected as an international representative for the 3rd Annual Multi-Cultural Conference in Tokyo, Japan
* Twice recognized for Exceptional and Innovative work at the Quarterly Sales & Marketing Forum

**Salesforce Administrator – Impact: $35,000**

**Village Community Resource Center | Sep. 2020 - Present**

* **Project Objective:** Designed a solution to collect data from a Salesforce webform. Prior to this, information was collected via Google Forms and manually entered into Salesforce.

**Joy Southfield Community Development Corporation | Sep. 2020 - Present**

* **Project Objective:** Customized a new Salesforce Org from scratch to efficiently track donor and volunteer information. Migrated data from spreadsheets and google sheets to Salesforce.

**Salesforce App Development**

**Health & Wellness:** Monitored daily health: weight, RFM %, intermittent fasting schedule, caloric intake, workouts

**Salesforce Certifications: S**cheduled upcoming certification exams, evaluated preparedness, recorded exam results

**Nonprofit** T**racking:** Tracked total hours devoted, activities completed, and project impact for each nonprofit

**Salesforce Trailhead**

**Trailhead Ranger | 115+ Completed Projects | Verified Achievements: Trailblazer.me/id/JRennell**

* Process Automation Specialist - Utilized Process & Flow Builder, workflow rules, and approval processes
* Business Administration Specialist - Managed user settings, data quality, and chatter groups
* Security Specialist - Assigned profiles, permission sets, password policies, and security settings
* Lightning Experience Reports & Dashboards Specialist - Generated reports for dashboard components

**Computer & Technical Skills**

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| --- | --- | --- | --- |
| * Python | * Tableau | * SQL | * Jira |
| * Excel / VBA | * Power BI | * Salesforce CRM | * Microsoft Office Suite |

**Prior Industry Experience**

**Process Design / Technical Sales / Product Management** **| Aqua-Aerobic Systems Inc. | May 2018 – Feb. 2020**

* Discovered widespread error which underestimated equipment costs by $1.5 million
* Trained new engineers on system design and optimization, reducing onboarding time by 50%
* Decreased AquaStorm® pilot report lead time 80% by automating report graphs and statistical analysis
* Automated AquaPASS® phase separator basin sizing and geometry in VBA, reducing design time by 92%

**Education**

Michigan Technological University Houghton, MI

**BS Chemical Engineering: Summa Cum Laude May 2018**